

INSTALLATION AND OWNER'S INSTRUCTIONS

Icon Series

Adjustable Height Goal System

• BH560

• BH554

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Safety Instructions

Owner must ensure that all installers and players know and comply with these rules for safe assembly, installation, operation and use of the system. Proper and complete assembly, use and supervision is essential for proper operation of the product and to reduce the risk of accident or injury. DO NOT ATTEMPT TO ASSEMBLE AND INSTALL THIS PRODUCT WITHOUT FOLLOWING THE **INSTRUCTIONS CAREFULLY.**

WARNING

- 1. Failure to follow these instructions may result in death, serious injury and/or property damage and will void the warranty. Do not install or use this product unless the instructions within this manual have been carefully read and understood.
- 2. Locate your goal away from potential dangers, including walls, trip hazards, high-traffic areas or where a vehicle might come into contact with goal post, backboard or rim.

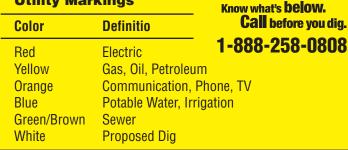
To avoid severe injury or death, do not locate goal under power lines that may come into contact with the goal as it is raised.

- 3. Two or three people in good physical condition and capable of lifting at least 90-100 lbs. (40-45 kg) each are recommended for safe installation and assembly.
- If using a ladder during assembly, use extreme caution. Follow all warnings and cautions on the ladder carefully.
- Installation and assembly of this product will require lifting and bending that may result in injury to anyone not accustomed to this type of activity.
- Before digging for the ground anchor, check for underground power, gas, telephone, water and other utility lines. Failure to do so could result in serious injury. See 811 One Call Warning box on this page for more information or call your local utility company.
- If an auger or post hole digger is used, be sure you read and follow all instructions, warnings and cautions for such equipment.
- Ensure there are no overhead power lines within a 20 ft. (7 m) radius of the goal location.
- Climate, corrosion or misuse could result in system failure.
- Keep organic material away from the pole base. Dirt. grass, litter etc. could cause corrosion or deterioration.
- Only use parts provided with your Ball Hog® basketball goal system or replacement parts provided Ball Hog. Use of other parts (a) may cause the goal system to fail, (b) could result in death, serious injury or property damage, and (c) will void the warranty.
- With rim set at 7'-0" playing height, the minimum operational height is 6'-4" (1.93 m) to the bottom of the backboard.
- DO NOT CLIMB THE POLE OR HANG on the rim or any part of the goal system. This includes the backboard, support braces and net. The product is not designed for such use and property damage or personal injuries such as cuts, broken bones, nerve, spinal cord or brain injury or death could occur.
- Use caution when performing dunking activities with this product.
- During play keep players' faces away from the backboard, rim and net or serious injury could result.
- Players must wear a mouth guard to avoid dental injuries.

A WARNING

Before digging for the ground anchor, contact your local One-Call system (dial 811) in your area.

Utility Markings



- Do not wear jewelry (rings, watches, necklaces, etc.) or other loose objects that could become tangled in the net or injure another player.
- Before each use, check the goal system for loose hardware, excessive wear and signs of corrosion. Repair the system before use.
- **NEVER** play on damaged equipment.
- When adjusting the height of the rim:
 - Keep hands and fingers away from moving parts.
 - DO NOT allow children to adjust the system height. •
 - DO NOT OVERCRANK OR OVER-ADJUST the rim height above 10 • ft. or below 6 ft. 8 inches
- Check the goal system frequently for signs of corrosion. Remove surface rust and loose paint completely, and repaint with exterior enamel paint. If rust or corrosion has penetrated or pitted any components of the goal, DO NOT allow play and repair or replace parts immediately.
- DO NOT use the goal system to lift or hoist anything.
- Use caution when using this goal system. Most injuries are caused by misuse and/or not following these instructions.

Retain this manual for future reference of operation, maintenance and parts information.

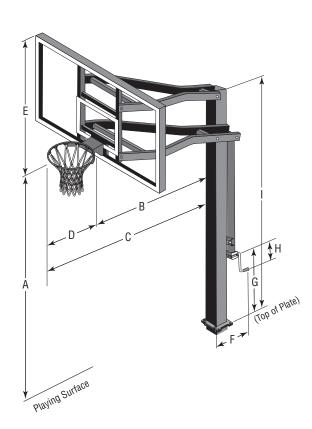
The information in this manual is based on the latest information available at the time of publication. Your goal may have product improvements and options not yet contained in this manual. Ball Hog reserves the right to make changes at any time without notice or obligation.

Contact the manufacturer if technical assistance is required.



Goal Specifications

	BH560	BH554
Pole Size:	5"x5"	5"x5"
Backboard Size:	38"x60"	36"x54"
Weight w/Acrylic:	375 lbs.	360 lbs.
Weight w/Glass:	430 lbs.	400 lbs.
(A) Height Range:	6'8"-10'	6'8"-10'
(B) Extension Distance: at 10'	36"	36"
at 8'	43"	43"
at 7'	40"	40"
(C) Maximum Overhang:	68"	68"
(D) Distance Rim to Backboard:	25"	25"
(E) Distance Rim to Top of Goal:	29 ³/₄"	27 ³/₄"
(F) Crank Distance:	18"	18"
(G) Crank Height:	42"	42"
(H) Crank Turn Radius	10"	10"
(I) Pole Height:	9'9"	9'9"



Determine Installation Location

Consider the following to determine where to install your Ball $Hog^{\ensuremath{\mathbb{B}}}$ Basketball Goal:

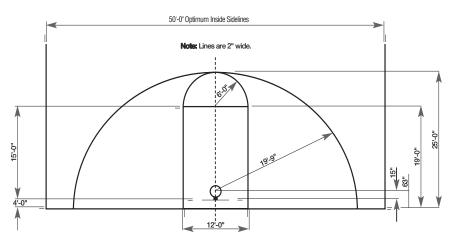
- When extended, will backboard overhang obstruct driveway or other important space? Maximum overhang: 68" (1.73 m) from the front of the pole to the front of the rim.
- Is there room so vehicles backing out of driveway do not strike backboard or rim?
- Will court markings be used?
- How much playing surface is needed?
- How much playing surface will be under the backboard? (Having the edge of the playing surface directly underneath the backboard can result in trip hazards and unpredictable ball action following a shot. Try to have as much playing surface as possible behind the backboard.)
- Other functions of playing surface (driveway, playground, etc.)

- Will the goal be at least 20 ft. (7 m) from any overhead power lines? (No overhead power lines should be within a 20 ft. (7 m) radius of the goal.)
- Will the ground anchor for the goal avoid underground power, gas, telephone, water and other utility lines? (See 811 One Call Warning box on page 2 for more information or call your local utility company.)

Required Tools and Materials:

- Spade
- Shovel
- Tape Measure
- Level
- Hoe
- Water
- Rubber Mallet
- Steel Punch
- Stepladder

- WheelbarrowCement Trowel
- Stir Rod
- Auger/Post Hole Digger (optional)
- 10-14, 60 lb Bags of Dry Concrete Mix (or 1/4-1/3 yard of ready mix concrete)
- 1/2" Drive Torque Wrench
- Phillips Screwdriver
- 9/16" & 3/4" Wrenches and Sockets



Court Markings

(Reference Only):

Regulation Court Lengths High School: 84' College & Professional: 94'

Ground Anchor Installation

Step 1: Locate and unpack a 5" ground anchor (Item G2550). Remove plastic plugs from bolt holes and ensure the threads are in good condition. <u>REPLACE THE PLUGS</u> – they will keep concrete and debris from the bolt holes during installation. Leave the hinge pin in place as well.

Step 2: Determine hole location. Due to varying playing surfaces and circumstances, please contact your Ball Hog representative to determine proper hole location. Follow One Call or your utility's recommendations as to how close you may dig to a marked utility.

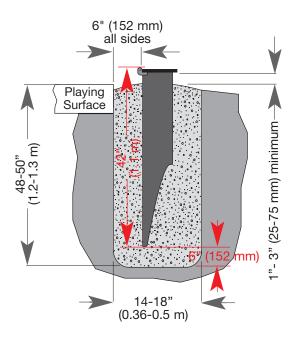
IMPORTANT

You **<u>MUST</u>** dig the anchor hole at least 48" (1.2 m) deep.

WARNING

Before digging for the ground anchor, check for underground power, gas, telephone, water and other utility lines. Failure to do so could result in serious injury. See 811 One Call Warning box on page 2 for more information or call your local utility company.

Step 3: Dig hole 48" to 50" (1.2 m - 1.3 m) deep and 18" (0.5 m) in diameter using a spade, shovel, auger or post hole digger.

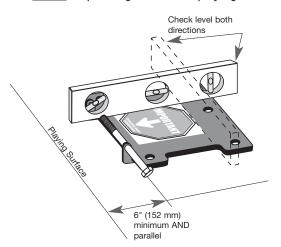


TIME OUT TIP: If you plan on mixing concrete in stages, work quickly to minimize time between batches.

Step 4: Mix concrete. Put concrete in wheelbarrow. Add the amount of water recommended on the bag, and mix with hoe.

Step 5: Begin adding concrete into hole until concrete is approximately 28 "- 30" (.7 m - .8 m) deep.

TIME OUT TIP: The arrow on the decal **MUST** be pointing toward the playing surface.



Step 6: Position 5" ground anchor (Item G2550) in center of hole with hinge side toward and parallel with playing surface. Using a level, ensure the anchor is level front-to-back and left-to-right. All edges of the ground anchor must be 6" (15.2 cm) away from all sides of hole and the top of the ground anchor within a range of 1"- 3" (25-75 mm) above the level of the playing surface.

TIME OUT TIP: As you add concrete, occasionally insert a stir rod (such as a broomstick) into three or four places in the concrete and plunge up and down to help eliminate air bubbles.

Step 7: Continue adding concrete until concrete is within 1"-1.5" (25-38 mm) of anchor plate bottom, or level with the landscape – whichever comes first. Slope top of concrete away from pole with trowel to create a smooth surface.

IMPORTANT

- Periodically re-check the level of the anchor plate in both directions as you add more concrete.
- Slope the top of the concrete fill away from the ground anchor in all directions to shed moisture away.

TIME OUT TIP: If you must adjust the height, be sure to re-check level and that the anchor is parallel with playing surface!

Step 8: If needed, adjust anchor plate height. The top of the ground anchor should be within a range of 1"- 3" (25-75 mm) above playing surface. Be sure to re-check level.



IMPORTANT

- Allow 48 hours for concrete to cure before beginning.
- Check to see that no concrete or debris obstructs threads in ground anchor bolt holes by threading anchor bolts in and out.

Step 1: Remove five plastic plugs from threaded holes in ground anchor. Also remove hinge pin and hex nut and place near anchor plate. (These will be used in Step 3.)

TIME OUT TIP: To protect pole finish, place square packing pad (included in pole box) on the ground at the bottom of pole. Remove once pole is held by installation clip. **Step 2: Unpack pole and jack.** Jack comes packaged with the pole. Jack will be used in Jack Attachment instructions.

Step 3: Align pole hinge with anchor plate hinge, then insert hinge pin and hand tighten hex nut.

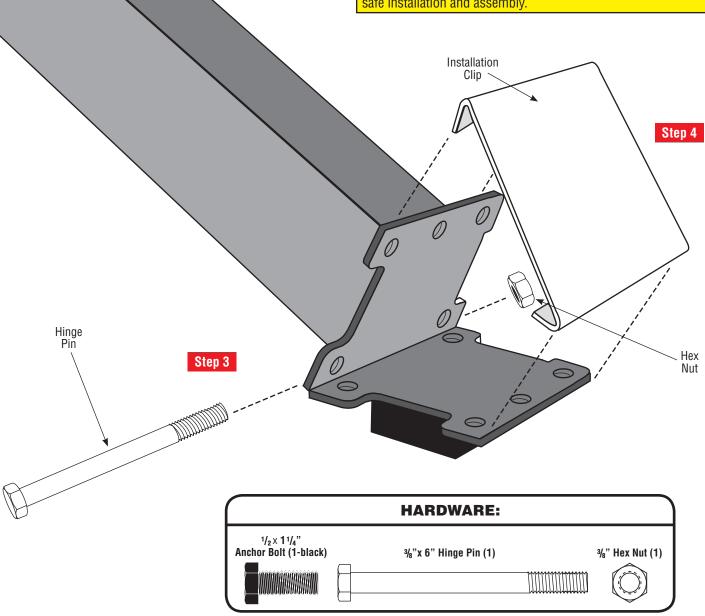
Step 4: Lift pole to approximately 30° and attach installation clip to ground anchor and pole to maintain the installation angle.

IMPORTANT

The installation clip **MUST** remain in place until pole is raised in Goal Alignment, page 9.

🛕 WARNING

Two or three people in good physical condition and capable of lifting at least 90-100 lbs. (40-45 kg) each are recommended for safe installation and assembly.



WARNING

Two or three people in good physical condition and capable of lifting at least 90-100 lbs. (40-45 kg) each are recommended for safe installation and assembly.

TIME OUT TIP: The lower extension arm is the longer of the two arms.

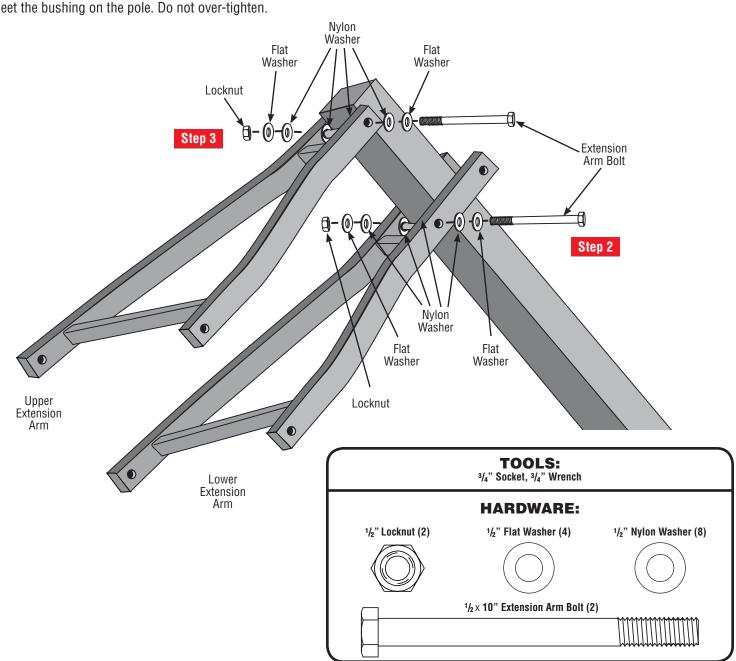
Step 1: Unpack extension arms. Align lower extension arm pivot holes with lower bushings on pole.

Step 2: Attach lower extension arm pivot holes with lower bushing on pole using the following: one 1/2" x 10" bolt, two flat washers, four nylon washers and a locknut. Tighten with 3/4" wrench and socket so the bushings on the extension arm meet the bushing on the pole. Do not over-tighten.

Step 3: Attach upper extension arm pivot holes

with upper holes in pole following the same hardware and procedure as in Step 2.

Step 4: Remove protective material from extension arms.



Jack Attachment

WARNING

Two or three people in good physical condition and capable of lifting at least 90-100 lbs. (40-45 kg) each are recommended for safe installation and assembly.

IMPORTANT

The jack is packaged with the pole.

Step 1: Unpack the jack.

Step 2: Attach lower end of jack to bracket on pole

using one lower jack pole bolt, two flat washers, four nylon washers and a locknut. Tighten with a ³/₄" wrench and socket. *NOTE:* **D0 NOT** over-tighten. Snug tighten only.

Step 3: Extend jack by turning jack handle counter-

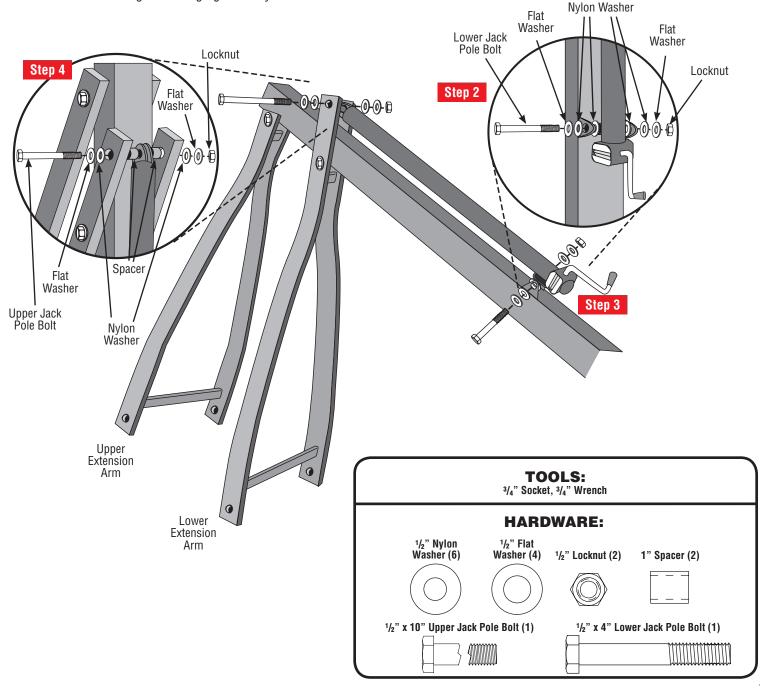
clockwise until upper jack bracket is aligned with holes in lower extension arm.

IMPORTANT

Attach upper end of jack to lower extension arm by extending the jack; DO NOT swing arm to make the attachment.

Step 4: Attach upper end of jack to lower extension

arm using the following: one upper jack pole bolt, two flat washers, two nylon washers, two spacers and a locknut. Tighten with a ³/₄" wrench and socket. **NOTE: DO NOT** over-tighten. Snug tighten only.



Backboard Attachment

WARNING

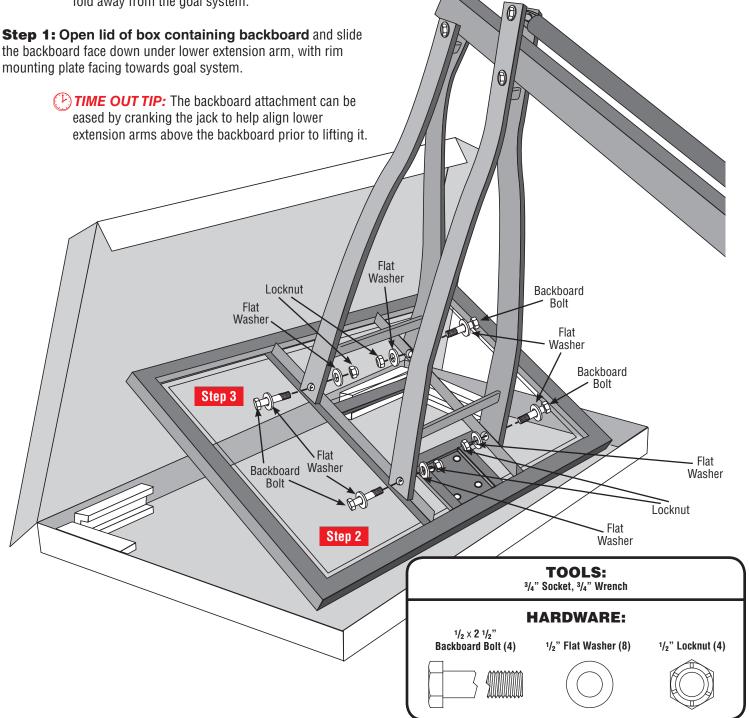
Two or three people in good physical condition and capable of lifting at least 90-100 lbs. (40-45 kg) each are recommended for safe installation and assembly.

IMPORTANT

The installation clip $\underline{\text{MUST}}$ be in place to maintain the proper installation angle.

TIME OUT TIP: Lay the unopened box upside down AND let the lid open up and fold away from the goal system. **Step 2:** Carefully lift the bottom of the backboard to align lower backboard holes with lower extension arm holes. Using ratchet and wrench, attach backboard to arm using the following hardware: two backboard bolts, four flat washers and two locknuts. *NOTE:* This is a pivot point! **DO NOT** overtighten. Snug tighten only.

Step 3: Lift top of backboard to align upper holes with upper extension arm holes using the same hardware and procedure as in Step 2.



WARNING!

For safe assembly, do the following:

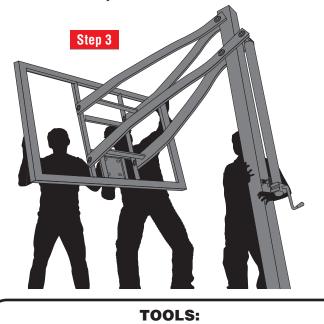
- Use two or three people to raise goal assembly and hold it in a vertical position. Two or three people in good physical condition and capable of lifting at least 90-100 lbs. (40-45 kg) each are recommended for safe installation and assembly.
- **DO NOT** adjust height of backboard or attach rim until pole is raised and appropriately bolted.
- Correct sequence of hardware installation **MUST** be followed during assembly.

To avoid injury, keep fingers and toes away from the ground plate while raising the goal assembly to the vertical position.

Step 1: Remove banding and edge protection from backboard. Peel back TOP 1/3 of protective sheeting from the backboard. This will allow you to reach the sheeting once goal has been raised, yet protects the surface of the backboard during installation.

Step 2: Locate five anchor bolts. Prepare them for use by having lock washers slipped on and placed near ground anchor.

Step 3: Using <u>at least two people</u>, carefully push up on backboard to raise goal assembly to vertical position. The installation clip will fall away. Save installation clip for future disassembly.



 $3/_4$ " Socket, Level, $1/_2$ " Drive Torque Wrench

HARDWARE:

1/2" Lock

Washer (5)

¹/₂ × 1 ¹/₄" Anchor Bolt (5-black)

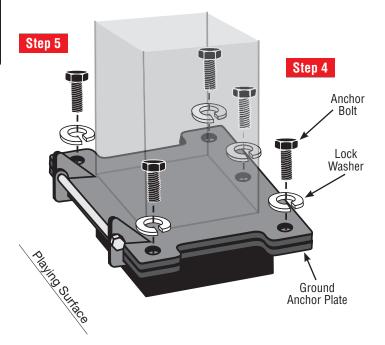
Step 4: Fasten pole to threaded ground anchor plate

by installing and hand tightening the three rear anchor bolts with lock washers.

Step 5: Fasten pole to threaded ground anchor plate

by installing and hand tightening the two front anchor bolts with lock washers.

TIME OUT TIP: Install rear three anchor bolts first and then the front two anchor bolts.



Step 6: Snug tighten the five anchor bolts, then check goal assembly with a level and inspect visually to determine if it is parallel and plumb to the playing surface.

Step 7: If adjustments are necessary, slightly loosen bolts to rotate goal.

Step 8: Fully tighten five bolts using a ³/₄" socket with a torque wrench. The torque wrench is to be set at 75 ft/lb on dry threads and 55 ft/lb on lubricated threads. *NOTE:* The anchor plate is threaded, so there is no need to use nuts on bolts.

IMPORTANT

The bolts must pass all the way through the ground anchor plate. If they do not pass through the ground anchor plate when fully tightened, **STOP** installation, contact Ball Hog and **DO NOT** allow play.

End of anchor bolt should extend ¹/₈" below anchor plate.



Rim Attachment

NOTE: Use all steps of the following instructions to install a reflex rim. To install a static rim, follow all steps *except* Steps 2 and 6.

TIME OUT TIP: Your warranty card is located behind protective sheeting. You <u>MUST</u> complete and fill out this card to activate your warranty.

Step 1: Unpack rim. Remove any remaining cardboard edge protectors and protective sheeting from backboard.

IMPORTANT

- Four bushings are factory installed on the backboard. If loose, make sure to have them seated properly when tightening rim bolts. If missing, contact Ball Hog.
 DO NOT install rim without bushings. If the bushings are not in place, glass backboards can shatter and acrylic backboards can crack!
- Correct sequence of hardware installation **MUST** be followed during assembly.

Step 2: If not already removed, remove cover plate screws and cover plate from rim assembly.

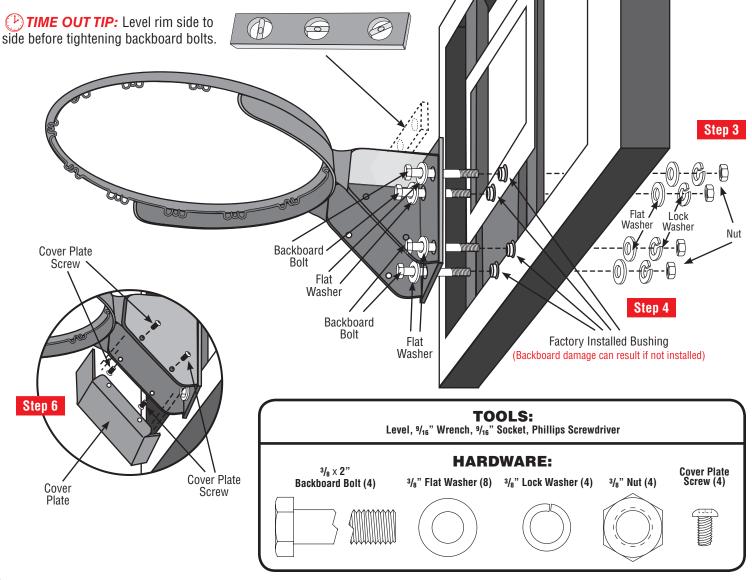
Step 3: Starting with the top two mounting holes, loosely attach rim to backboard following the hardware sequence as shown in the illustration below. Snug tighten hardware - a 9/16" open-end wrench may be necessary.

Step 4: Repeat hardware sequence outlined in Step 3 for lower rim mounting holes.

Step 5: Level rim side to side and then fully tighten hardware.

Step 6: Position cover plate and attach with cover plate screws.

Step 7: Attach net to rim.



7

Step 2

Step 1: Position top of rim 7' above playing surface by turning crank handle.

Step 2: Measure distance with a tape measure for accuracy.

Step 3: Draw a mark on inner tube at edge of outer jack tube.

0

0

0

Step 4: Extend jack approximately ½". Peel ½" of backing off the top of the decal (by the 7' mark). Slip decal under the outer tube on the jack until the 7' line is even with the drawn mark.

Step 5: Hold decal square with the jack and peel backing off, pressing decal down onto jack as backing is peeled off.

 $7^{1}/_{2}$

8

TOOLS: 12' Tape Measure

DECAL:

6

91/2

81/2

00

7

Step 1

Step 4

Ready to Play

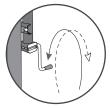
Operation

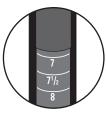
Crank handle turns clockwise for goal to go up, crank handle turns counter clockwise for goal to go down.

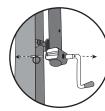
Height indicator indicates goal height from 7' to 10'.

To prevent undesired height

adjustment, remove crank pin and







Maintenance

crank handle.

The life of your basketball goal system depends on many variables. The climate, exposure to corrosives such as salt, organic materials, pesticides, or herbicides, and excessive use or misuse can all contribute to failure of the goal system, which may cause property damage or personal injury. Before each use, check the goal system for loose hardware, excessive wear, abuse, or vandalism or signs of rust or corrosion.

For safety reasons, and to prolong the life of your basketball system, you must take the following preventative measures:

- Check all nuts and bolts. Inspect the threads and replace if necessary. If any are loose, tighten them.
- Check all parts for excessive wear and tear. If necessary, replace any parts that have been worn or damaged through usage.
- Check all sections of the goal system for visible rust or chipped or cracked paint, and if present, repair appropriately. See Paint Touch-Up on this page.

IF RUST OR CORROSION HAS PENETRATED ANY COMPONENT, DO NOT ALLOW PLAY ON THE GOAL AND REPLACE PARTS IMMEDIATELY.

- Contact Ball Hog for replacement parts. Only use parts provided by Ball Hog. Use of other parts (a) may cause the goal system to fail, (b) could result in death, serious injury or property damage, and (c) will void the warranty.
- Inspect the Warning Sticker on the pole. If it is ripped, faded, or illegible, contact Ball Hog to request a replace-ment Warning Sticker.

Cleaning

The exterior finish of your Ball Hog[®] goal is designed for outdoor environments and should only require periodic cleaning and inspection for imperfections that could develop over time.

When cleaning is necessary, Ball Hog recommends using water and a mild dish detergent applied with a soft, non-abrasive cloth.

IMPORTANT

DO NOT use abrasive cleaners to clean the goal. Damage to the finish may result.

Paint Touch-Up

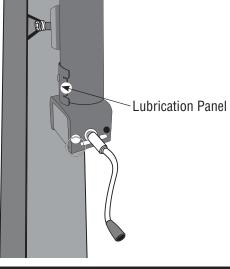
Ball Hog uses a two-part acrylic-enamel paint on the goals. With periodic inspection and service when needed, the high-gloss finish is designed to last for many years. A small bottle of black paint with brush is provided in the hardware kit for touch up of imperfections as they develop. If more touch up is required, please contact Ball Hog.



Lubrication

The jack is pre-lubricated. As with any mechanical component, periodic inspection and service is required. Ball Hog recommends applying lubrication each spring and fall to keep a smooth operation of the height actuator. Failure to do so could result in jack failure and not be covered under warranty.

Remove lubrication panel and apply a liberal amount of lubricating oil to the thrust bearing and jack screw.



IMPORTANT

A general-purpose lubricating oil like "3-in-1" or lightweight motor oil is recommended. **DO NOT** use a penetrating oil (i.e. WD40.) Contact Ball Hog for questions.

LIMITED WARRANTY

LIMITED LIFETIME WARRANTY: Subject to proper installation and normal, intended use, and subject to the limitations set forth below, Ball Hog warrants to the original retail purchaser that all structural components of Ball Hog Select Series basketball systems are free of defects in material and workmanship for the duration of ownership by such original retail purchaser or five (5) years after discontinuation of the product by Ball Hog.

*Icon Series: BH672, BH560, BH554

Any warranty on a basketball system excludes the rim. Rim warranties are as follows: Rims shall be free from defects in materials and workmanship from the date of purchase as follows: Single Ring Static Rim: one (1) year limited warranty; Double Ring Static Rim: unconditional lifetime warranty; HD Breakaway Rim: two (2) year limited warranty; GS Collegiate Breakaway Rim: one (1) year limited warranty.

Padding Warranty: Padding shall be free from defects in materials and workmanship from the date of purchase as follows: Multi-Purpose Backboard Edge Padding: one-year limited warranty; Custom Fitted Pole Padding: one-year limited warranty; Wrap Around Pole Padding: one-year limited warranty.

The Limited Lifetime Warranty and the Limited Warranty shall cover damage or failure that occurs during the course of **NORMAL** or **INTENDED USE** of the product. Normal or intended use shall be described as activity that is necessary for the participation in the sport for which the equipment is designed. **NOT COVERED** is damage caused by deliberate hanging, multiple player hanging, vandalism, non-basketball activities or any other activity that could be regarded as abusive.

A limited lifetime warranty is effective for the duration of ownership by the original retail purchaser or 5 years after discontinuation of the product by Ball Hog.

Ball Hog shall have the right to require the purchaser to deliver at its expense the allegedly defective product to Ball Hog for testing, repair or replacement. Ball Hog shall not be responsible for any expenses associated with the replacement or removal of the product from its application for such delivery.

THE WARRANTY IS VOID IF THE PRODUCT HAS BEEN DAMAGED BY ACCIDENT, USE FOR PURPOSES FOR WHICH IT IS NOT INTENDED, AS THE RESULT OF IMPROPER INSTALLATION, FAILURE TO FOLLOW INSTALLATION, CARE OR MAINTENANCE INSTRUCTIONS PROVIDED WITH THE PRODUCT, USE OF PARTS NOT PROVIDED BY BAII Hog SYSTEMS OR ANY MODIFICATION OF ANY PRODUCT BY THE CUSTOMER UNLESS APPROVED BY BALL HOG OR OTHER CAUSES NOT ARISING OUT OF DEFECTS IN MATERIALS OR WORKMANSHIP.

The sole obligation of Ball Hog and the exclusive remedy under the applicable warranty, is repair or replacement of any component part determined by Ball Hog to be defective and covered by the warranty. Ball Hog will not be liable for any other damages or expenses. The applicable warranty is expressly in lieu of all other warranties, express or implied. Ball Hog does not assume, and no other person or representative is authorized to assume for Ball Hog any other liability in connection with the sale of Ball Hog products.

NOT COVERED BY WARRANTY

• Use in non-residential applications of glass backboards on Select Series systems.

• Any products subjected to abuse, negligence, improper installation, vandalism, acts of God, alteration of product and any other events beyond the control of Ball Hog.

• Junior Series breakage caused by the act of dunking.

• Paint or rusted parts. Touch-up paint is included in all hardware kits.

• Deterioration of product due to time or wear and tear.

Normal deterioration of products due to atmospheric conditions, weather, wear and tear (including scratching or scuffing paint from normal use), or other causes that do not affect functional use are not covered by Ball Hog warranties. All warranties are valid only when product is used in the intended application & when installed according to Ball Hog instructions. Warranty may be void if maintenance instructions in the Owner's Manual are not followed. **DISCLAIMERS:** THE APPLICABLE WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. AND ALL OTHER WARRANITES ARE HEREBY DISCLAIMED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES SHALL BALL HOG BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, SPECIAL, INCIDENTAL, PUNITIVE, OR EXEMPLARY DAMAGES OF ANY KIND.

THE PRODUCT IS INTENDED TO BE USED TO PLAY THE SPORT OF BASKETBALL. ALL SPORTS INVOLVE RISK OF INJURY. THE USER ASSUMES ALL RISK OF INJURY RESULTING FROM THE USE OF THIS PRODUCT. ALL PRODUCTS ARE SOLD ON THIS CONDITION AND NO REPRESENTATIVE OF THE COMPANY MAY WAIVE OR CHANGE THIS POLICY.

Some states do not allow the exclusion or limitation of implied warranties or consequential or incidental damages, so the above limitations or exclusions may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

WARRANTY CLAIMS: All returns must be arranged through the Ball Hog dealer where the product was originally purchased. Warranties do not cover dealer service charges, labor charges, freight charges, and travel expenses associated with replacement, repair or removal of warranty items. Photos of the damaged product prior to any repair or clean-up actions must clearly show and permit analysis of the damaged product by Ball Hog. A Ball Hog Warranty Claim form must be completed, and photos submitted, together with proof of purchase, for any item you wish to claim under warranty. If the purchase was not made through a dealer, this form is available by email, fax or mail. In response to your claim, you will receive an order confirmation as well as a notice stating whether Ball Hog needs your warranty item returned. Ball Hog will notify you by fax or phone if we determine that the item cannot be claimed under warranty. Ball Hog is not responsible for any charges for labor to install or repair defective product without prior authorization. Ball Hog will determine the most economical method to either repair or replace product before any work is to commence.

Questions or Comments? Email:info@ballhoggoals.com www.ballhoggoals.com

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